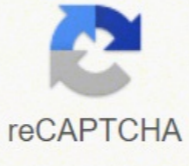




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## Wd my cloud hard reset

There are two options to Reset a My Cloud device, both use the Reset button located on the back of the device (see illustration for exact location). Please see details and instructions below. Critical: The following process is Not Data Destructive and will not impact user data on the device. My Cloud Reset Button Location Option A: 4 Second Reset (Reset with Power On) The 4 Second Reset will reset the following: Admin Password (No password by default) Network Mode (Default = DHCP) The 4 Second Reset will only reset the Admin Password. It will not reset the Admin User Name. In order to reset the Admin User Name perform Option B - the 40 Second Reset outlined below. To execute the 4 Second Reset: With the power on, using a paperclip or narrow tipped pen, press and hold the reset button for at least 4 seconds. The reset process will cause the device to reboot and may take up to 5 minutes to complete. Please wait until the Power LED is solid blue, indicating the device is ready to use. Option B: 40 Second Reset (Reset with Power Off) The 40 Second Reset, also known as System Only Restore, will reset the following: Admin User Name (default = "admin") Admin Password (No password by default) Device Name (default = "WDMYCloud") SSH (Secure Shell) on Firmware 04.xx.xx-xxx, User Name and Password (default = "root" and "welc0me") SSH (Secure Shell) on Firmware 2.xx.xxx, User Name and Password (default = "root" no default password, new password enforced) Remove all Users except Admin All Share permissions (default = Public) Automatic Firmware Update (default = off) Network Mode (default = DHCP) Remove all Alerts mycloud.com account association (default = not configured) Mobile app account association (default = not configured) WD Sync association (default = not configured) Backup jobs (default = not configured) Safepoint jobs (default = not configured) To execute the 40 Second Reset: Power down the device and remove the power cord from the device Using a paperclip or narrow tipped pen, press and hold the reset button While continuing to hold the reset button, reconnect the power cord to the device and continue to hold the reset button for at least 40 seconds After releasing the reset button the device will reboot This process may take upwards of 15 minutes. Please wait until the Power LED is solid blue, indicating the device is ready to use. WD my cloud is a technical device that can optimize your data and information. It increases the capacity to store the data of your computer system. It can increase the capacity from 2TB to 24 TB. Also, it decreases the cost to manage the data on other servers and increases the security of data on the local server. It doesn't store only data but increases the efficiency of the system. Devices like WD My Cloud are more suitable for professionals and consumers who find the limitations of cloud system services such as google drive and Drop Box. With the increase in capacity, no need to repeat payments. Also, you can access them anywhere from any device such that tablet, smartphone, laptop, or computer. So, WD my cloud is secure, easy to access, or efficient for everyone who needs more capacity storage to manage the data. In some situations, you need to reset WD my cloud to make empty storage or due to another reason. We have given a full guide on that topic. WD my cloud reset IP address Here, we will go through the process to reset WD my Cloud IP address from the dashboard of my cloud. However, if you are not able to access the dashboard of my cloud due to a deficiency of the id and password, you can perform the 4 seconds reset or 10-second reset. We have also explained both methods in the next section. Log in to the My cloud dashboard using your account credential. Here, find the Setting option and tap on it. Next, navigate to the Network > Network Services > Network Mode inside the settings menu. Here, you can change the IP address of my cloud manually. If you want to configure an IP address for DHCP then you should perform 4 seconds reset on my cloud device. 4 or 40 seconds reset WD my cloud 4 Seconds reset will not remove or reset all the things or data from the My cloud. It will remove the password from your account and you have to set a new one again. Also, it changes the network mode to default (DHCP configured). You have to perform a 4-second reset operation while power on. At the backside of the device, you will find the small reset button. To press the reset button, you need some small thing like a paper clip or a narrow tipped pen to press it. So, press the button only for 4 seconds and release it. It can take up to 5 minutes and when you see solid blue LED light, you can start to use it again. 40 seconds reset process is also the same but it will set all the things to default including username, password, and IP address. It will set the username to "Admin", with no password by default. Furthermore, remove all user permission and set IP addresses to default settings. The factory reset process removes all alerts and unlinks your device from my cloud account so you have to link it again from the dashboard of my cloud. Turn off the WD my cloud device and unplug the power cord from the power socket. Now, press and hold the reset button using the pen point, and while holding the reset button reconnect the power cord to my cloud device. Continue holding the reset button for a minimum of 40 seconds. After 40 seconds let go reset button and the device will restart automatically. Wait until the device becomes ready to use. Here, we have performed factory reset WD my cloud without a dashboard. If you have the user id and password of my cloud account, you can perform the reset from the dashboard but that is tough than these steps. What if WD my cloud 40 second reset not working Before, you enter this section, make sure that you have complete the 4 seconds reset and 40 seconds reset. Here, some troubleshooting steps that you should check and follow to find the issue and correct the problem. Now, also disconnect the USB drive and power cord both from My cloud and perform 40 seconds reset again. In this process, it will update the firmware. Make sure while performing the process ads and scripts are disabled on your browser. Also, you should check that My cloud is connected with the ethernet port of the computer correctly. It's time to turn on My cloud again and check the colour of the LED light. If LED is solid blue then your issue is solved and you can start to use it. Tags: reset WD my cloud For the past few years, people have been using various web services to store their essential files and folders. By using the web services, you can access your files from the cloud sitting at any geographic location. However, you only get a limited amount of space for free and end up paying a hefty subscription fee for more cloud storage. There is also the problem of uploading everything to those who can snoop through the data you store remotely. WD offers an alternative method, where you can simply put everything you want on the My Cloud drive and use the company's applications to get the files from any location. So, with all the features, it is quite crucial for you to keep the data secured by having a solid password. However, if you have forgotten your WD password, you can reset My WD Cloud device by following the below-given steps. You want to put your storage on the WD My Cloud back, you need to find the correct setting. We will show you how to do it. Note: Depending on your device the following instructions in the execution can differ slightly. First, open the Dashboard of the WD My Cloud. To do this, enter in the Browser with the device IP address or model name, such as ". In the Dashboard once you log in to the device and in the top right, select "settings". Go to the left to the category "utilities", find the section "restoring factory settings". Here, select the Option "System Only" or "Full recovery". The second Option also deletes your data. Then click on the "Reset" Button and confirm the operation. The Reset can take a while depending on the size of the WD My Cloud a couple of hours. Disconnect the device, not from the power. In the connection you can use the Cloud access set up. WD My Cloud reset



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